
	<h1>Service Indicators</h1> <h2>2005</h2> <h3>Kilkenny Local Authorities</h3>				
		Kilkenny County Council				
		Kilkenny Borough Council				
		Agreed combined totals entered nationally				

Service Category	Indicator	KCC, KBC, Total	01/01/05 - 31/12/05		
			KCC	KBC	2005
H: Housing	H:	Housing	KCC	KBC	2005
	H.1	Housing Vacancies			
	a	Total no. of dwellings in L.A. Housing stock	1149	513	1662
	b	Overall % of dwellings that are let	99.12	94.35	97.65
	c	Overall % of dwellings that are empty	0.88	5.65	2.35
	d	% of empty dwellings subject to major refurbishment schemes	40	55.17	51.28
	e	% of empty dwellings unavailable for letting	60	44.83	100
	f	% of empty dwellings available for letting	0	0	0
see EM	H.2	Avg time to Re-let an available dwelling	1.4wks	2.3wks	1.8wks
	H.3	Total repairs completed as % of no. of valid requests received	78	74	77
	H.4	Avg time (days) taken to inform applicants of LA decision on applications for			
	a	Shared ownership housing scheme	8	n/a	8
	b	Housing Loans schemes	17	24.5	20.75
	c	Local authority housing	10.5	comb.	10.5
see EM	H.5	Total # travellers accommodated as % of targets set in LA traveller accommodation program	25	comb.	25

R:Roads	R:	Roads	KCC	KBC	2005	
see EM	R1	Local and Regional roads surface dressed per annum (square meters)	675561	n/a	675561	
		Percentage of Local and Regional roads surface dressed per annum	5.12	n/a	5.12	

M: Motor Tax	M:	Motor Taxation	KCC	KBC	2005
	M.1	% of Motor Tax applications which are dealt with			
	a	Over the counter	85	n/a	85
	b	By Post	15	n/a	15
	c	In other Ways	0	n/a	0
see EM	M.2	% of Postal applications which are dealt with			
	a	On Same Day 5006	43	n/a	43
	b	On Third Day or Less 2997	25	n/a	25
	c	On Fifth Day or Less 926	8	n/a	8
	d	Over Five Days 2820	24	n/a	24
	M.3	Public opening hours - average no. of opening hours per week 9.30am -4.00pm Monday to Friday	32.5	n/a	32.5

E: Environmental Services	Environmental Services				
	E:	KCC	KBC	2005	
	Water				
E.1	% of River channel which is:				
	a unpolluted	51.3	comb.	51.3	
	b slightly polluted	39.9	comb.	39.9	
	c moderately pollutec	8.25	comb.	8.25	
	d seriously polluted	0.55	comb.	0.55	
E.2	% drinking water analyses results in compliance with stationary requirements with regards to: (Refers to 2003)	EPA			
	a public schemes	to	n/a		
	b private schemes	confirm	n/a		
	Fire Service				
E.3	Avg.Time, in minutes to Mobilise fire brigades in				
	a Full time Stations	n/a	n/a	n/a	
	b Part Time Stations	5.8	n/a	5.8	
E.4	% attendance at scenes where 1st attendance is at scene				
	within 10 min.	42.19	n/a	42.19	
	within 20 min	48.18	n/a	48.18	
	after 20 min.	9.63	n/a	9.63	
E.5	Fire Prevention				
	total number of fire safety certificate applications received	189	n/a	189	
	total number of fire safety certificate applications processed	189	n/a	189	
	Waste Management				
E.6	% of houses provided with segregated waste collection KCC	n/a	100	100	
E.7	% of household waste recycled KCC+KBC	18	comb.	18	
E.8	% of hshold waste going to landfill KCC+KBC	82	comb.	82	
E.9	Category	Bring/Civic Sites/Sites	Total No. of facts	Locations per 5,000	Tonnage collected per 5000
	Glass	41/3	44	2.75	91.58
	Cans	40/3	43	2.69	6.24
	Textiles	1.0/1	2	0.125	5.43
	Batteries	67/1	68	4.25	0.68
	Oils	0/1	1	0.0625	0.07
	Others	1,1	2	0.125	83.37

E.10		Litter Prevention and Environmental Enforcement		2005
Litter		Full-time	Part-time	F&P-time per 5000
	number of litter wardens	2,1	7,0	0.63
	number of on the spot fines	283, 141	n/a	424
	number of prosecutions due to non payment of on-the-spot fines	13,26	n/a	39
	number of prosecutions secured	15,5	n/a	20
	% Of areas within the local authority that are			
	- unpolluted/Litter free	0	comb.	0
	- slightly polluted	13	comb.	13
	- moderately polluted	80	comb.	80
	- significantly polluted	8	comb.	8
	- grossly polluted	0	comb.	0
E.11		Environment complaints & Enforcement		
	pollution cases subject to complaints	1331	comb.	1331
	number investigated and dismissec	1131 & 1150	comb.	1131 & 1150
	number of enforcement procedures taken	340	comb.	340
E.12		Percentage of Schools participating in environmental campaigns		
	- primary schools (77)	51	comb.	51
	- secondary schools (17)	53	comb.	53

P: Planning & Building Control	P	Planning and Building Control	2005			
			Individual House	Housing Development	Other: not Requiring EIA	Requiring EIA
	P.1	Planning Applications - Decision-Making				
		- number of applications determined	733, 8,741	80, 8,88	878, 94,972	3, 1,4
		- % of apps determined within 8 weeks	96.11, 100,98.11	100, 100,100	99.69, 100,99.7	100, 0,100
		- average time to determine an app where further info is sought (days)	76.84, 76.5,78.72	79.14, 77,81	77.44, 113.34,82.59	91, 78,89.75
		- % of grants	62.5,74.90	73.75, 62.5,72.73	93.05, 90.43,92.8	100,50
		- % of refusals	37.5,25.10	26.25, 37.5,27.27	6.95, 9.57,7.2	50
		- % of cases where decision was confirmed by An Brd Pleanala	80, 100,81.25	82.35, 0,82.35	74.19, 60.00,80.49	100, 0,50
		- % of cases where decision was varied by An Brd Pleanala	0, 0,0	0, 0,0	6.45, 20.00,19.52	0, 0,0
		- % of cases where decision reversed by An Brd Pleanala	20, 0,18.75	17.65, 0,17.65	19.35, 20.00,19.51	0, 100,50
	P.2	Planning Enforcement				
		- total number of cases subject to complaints that are investigated	180	25	205	
		- total number of cases subject to complaints that are dismissed	0	15	15	
		- number of enforcement procedures taken through warning letters	90	18	108	
		- number enforcement procedures taken through enforcement notices	172	14	186	
		- number of prosecutions	4	3	7	
	P.3	Public Opening Hours - ave number of opening hours per week	35	35	35	
	P.4	Average time from request for consultation with LA to formal meeting for pre planning (in days)	10.8	3.5	9.58	
	P.5	Buildings inspect as % of new buildings notified to local authority	12.8	n/a	12.8	

Rev: Revenue Collection	Rev:	Revenue Collection	KCC	KBC	2005
see EM	Rev.1	House Rent			
	a	Amount collected at end of year as % of amount due	90.3	90.3	90.3
	b	% of Arrears			
		- (i)4 - 6 weeks old	5.1	6	8.1
		- (ii)6 -12 weeks old	15.3	14	12.1
		- (iii) more than 12 weeks	72.8	14	71.9
	Rev.2	Housing Loans			
	a	Amount collected at end of year as % of amount due	92.4	87	92.1
	b	% of Arrears			
		- (i)1 month old	4.9	3	4.8
		- (ii)2 -3 months old	7.1	2	6.7
		- (iii) more than 3months	84.9	92	85.6
	Rev.3	Commercial Rates			
		- amount collected at year end as a % of amount due	97.7	96.8	97.4
	Rev.4	Refuse Charges			
		- % of households paying refuse charges at year end	n/a	100	100
	Rev.5	Non-Domestic Water Charges			
		- amount collected at year end as a percentage of amount due	77.6	73	76.1

C: Corporate Issues	C:	Corporate Issues	KCC		KBC		2005
	C.1	% working days lost to sickness absence through	Paid	Unpaid	Paid	Unpaid	
		- certified Leave	2.69	0.28	0.04	0.00	3.35
		- uncertified Leave	0.48	0.00	0.01	0.00	0.53
	C.2	Expenditure on Training & Development as a % of total payroll costs	5.17		2		4.65

L: Library Services	L:	Library Services	KCC	KBC	2005
	L.1	Public Opening Hours			
		- average number of opening hours per week for full-time libraries	33.22	n/a	33.22
		- average number of opening hours per week for part-time libraries	19.5	n/a	19.5
	L.2	Number of registered library members as a % of local population	23.26	n/a	23.26
	L.3	Number of items issued per head of population (county / city wide) for		n/a	
		(a) Books	3.58	n/a	3.58
		(b) Other Items	0.27	n/a	0.27
	L.4	Percentage of libraries that offer Internet access to the public	100	n/a	100
	L.5	Number of Internet sessions provided per 1000 population	99	n/a	99

A&C: Art & Cultural	A&C	Arts and Cultural Services	KCC	KBC	2005	
	A&C.1	Arts Grants				
		- number of arts grant allocated	40	1	41	
		- total value of arts grants allocated per 1,000 of populatior (includes Arts Festival, excludes Theatre)	1154	1164	1155	

Rec: Recreational Services	Rec:	Recreational Services	KCC	KBC	2005
	Rec.1	Number of children's playgrounds per 1,000 population			
		- directly provided by the local authority	0.075	comb.	0.075
		- facilitated by the local authority	0.025	comb.	0.025
	Rec.2	Number of visitors to LA facilitated swimming facilities per 1,000 population	n/a	1358	1358

CP: Community Participation	CP:	Community Participation & Cooperation - Your Local Authority	KCC	KBC	2005	
	CP.1	Percentage of local schools involved in local Youth Council/ Comhairle na N-Óg (County & City)	35	n/a	35	

2004
1640
96.5
3.5
29.8
100
0
6.8 wks
76
7.25
22.5
28
73

2004
918278
7

2004
75 25 0
78.5 18 3 0.5
32.5

2004
58.68 36.8 4.5 0.02
97.1 94.7
0 5.9
41.24 47.44 11.32
236 238
74
18
82
45/3, 48, 3, 60.36 40/3, 43, 2.7, 4.55 3/1, 4, 0.25, 5.93 67/1, 68, 4.25, 0.73 0/1, 1, 0.06, 0.36 1/1, 2, 0.13, 50

2004
3, 7, 0.64
254
37
4
0
10.54
82.99
6.47
0
682
545
137
58
87

2004
803, 67, 873, 8
93, 90, 98, 100
76, 81, 76, 93
74, 79, 94, 75
26, 21, 6, 25
82, 75, 77, 40
0, 0, 4, 36
18, 25, 19, 20
253
0
93
157
20
32.5
5.5
17.4

2004
93.1
5.5
11.8
65.5
90.9
6.5
5.9
79.7
98.1
100
73

2004
2.98
0.56
6.18

2004
33.22
19.5
21.95
3.53
0.3
100
96

2004
35
975

2004
0
0.0125
1607

2004
17